

**Frequently Asked Questions:**

1. Does the clinic's staff speak English? Yes, our physicians and employees speak English. We also have a professional translator in the clinic.
2. Does the clinic provide assistance in organizational matters? Yes, we will organize hotel reservations, shuttle services, touristic excursions, etc. for you.
3. Will I obtain medical reports in English? Yes, we will translate the reports into English.
4. How can I pay? You can pay with Visa, American Express or MasterCard. You can also pay cash in dollars.
5. When do I have to pay? We will calculate your therapy costs and draw up a treatment contract. After that, you will pay using one of the above methods.
6. What about invoices of external labs or costs for medicines? We will calculate the costs. You can then pay everything to us. We will transfer the invoice amounts to the respective lab or pharmacy.
7. What if a medical emergency occurs? We are located in a larger town. An emergency hospital is located at a driving distance of 2 minutes. Dentists, eye doctors, orthopedists, as well as pharmacies, are in close vicinity.
8. What activities can I enjoy in the region if I want to stay longer? We are located in a nature reserve which is one of the most famous holiday regions of Bavaria. A ski lift is located at a driving distance of 20 minutes. Hiking trails, cycle paths, water parks, exhibitions, bobsled runs, lakes, mountain huts and many excellent Bavarian restaurants are in close proximity. We will gladly assist you in finding the right activity for you.
9. What activities can I enjoy in your clinic? We have a large rehabilitation center with swimming pool, massages, baths, nutrition counseling, a fitness room, and a special infrared sauna. Our special back therapy is unique in Europe. Our rehabilitation physician and 23 specialist trainers will gladly take care of you.

If you have further questions, please do not hesitate to call our English-speaking service: 0049-9971-2003213. Mr. M. Salafia will gladly answer all your questions.

For enquiries by e-mail, please use the following e-mail address: [info@inus.de](mailto:info@inus.de)

We would be happy if you decided to undergo a therapy in our center.

**Karin Bak**  
CEO